

Terms and Conditions:

Please read all Terms and Conditions carefully and make sure they are fully understood upon signing the agreement at the end of the document. By signing the document, you are agreeing to all of the terms and conditions listed below.

Please ensure ALL rules are followed.

HIRERS RESPONSIBILITY: It is the responsibility of the person/s hiring the equipment to ensure all steps are followed to avoid any injury or damage.

BALLS IN THE BALL PIT: On collection of the party pen please ensure ALL balls are returned into the in the ball pit. If this has not been done, then we reserve the right to keep the £60 deposit.

SET UP AND TAKE DOWN TIME: Please allow 1 hour for our team members to set up and dismantle items. Please take this into account when booking room hire.

SPACE: The playpen fence is included in each hire. It is the hirers responsibility to ensure there is adequate space to accommodate this. If there isn't space the playpen can be optional or made smaller (all available equipment might not fit). Hire price remains the same.

Playpen size : 2525mm x 3750mm (2.5m x 4m)

FURNITURE: It is not The Party Pen Company's responsibility to move any furniture to accommodate the equipment. If this is required, it needs to be done by the hirer prior to the arrival of equipment, in the event of our staff having to move furniture then we reserve the right to keep the £60 deposit.

LOST/STOLEN/DAMAGED ITEMS: If any items are to be lost, stolen or damaged upon collection we will assess the severity to determine how much the charge will be for cleaning, repair or replacement items, this will be deducted from your deposit. If the damage or missing items cost is higher than the £60 deposit, you will be expected to pay the full amount of said item/s priced as brand new within 7 days of date of hire.

Our equipment is for indoor/outdoor use.

If equipment is for outdoor use.

PLACING THE PARTY PEN: The party pen is ideal sited on a patio. If the party pen must go onto grass, then please make sure the ground is flat as this can have had an adverse effect on the safety of the fence.

Please ensure that the grass has been mowed the day before and any loose grass picked up.

ITEMS CLOSE TO PLAY EQUIPMENT: Please ensure there are no open flames, Bbqs, fire pits etc close to the equipment.

ANIMAL FEACES: Please ensure the area required for the playpen is free and clean of any animal faeces prior to our arrival. If we find any trace of animal faeces we reserve the right to cancel your order there and then.

CANCELLATION: If the hire is cancelled by you at any time the deposit is non-refundable. We can however rebook you a new hire date (subject to availability) within a 12 month period. In the unlikely event that The Party Pen Company cancel your hire, your deposit will be fully refunded.

FABRIC OF OUR ITEMS: There are a lot of items in the playpen that are made from fabric and also electric items (musical piano) , As you can appreciate they must not get wet.

GAZEBO: if you have a gazebo it may be an good idea to set this up so the party pen can underneath it. We do not supply one as yet.

RAIN OR HIGH WINDS: In the event of rain/high winds forecast (this can include light rain or showers) on the date of hire we reserve the right to cancel the booking and a full refund will be given. This will be decided on the day of the hire date.

DOWNPOUR OF RAIN: In the event of a downpour it is the hirers responsibility to cover the equipment best as possible, a tarpaulin will be provided at no extra cost.

OUR LIABILITY: We hold no liability for any damage, injury or accidents whilst the playpen is in your care or whilst we are setting up and taking down. It is your job to make sure all children are kept away whilst we are setting up and taking down.

BOOKING / SECURITY DEPOSIT: We will require a £60 deposit to secure your date and booking. We will require the full hire cost (including any delivery fees if over the 20mile radius) 14 days before the event, If your event is booked with 14 days to your event then full payment is required.

REFUND OF YOUR DEPOSIT: Your £60 deposit will be returned up to 24 hours after collection providing all the equipment is free from stains, undamaged and in the same condition as it was left by the team members of The Party Pen Company.

SIGNATURE: The Hirer will be asked to sign these terms and conditions once the team members have finished setting up.

HYGENE: All our equipment will be fully disinfected and sanitised before and after every use.

COLLECTION: All items must be ready for collection at the agreed time.

Rules of Hire:

Food, Drink, Jewellery, Pin Badges or any items deemed to be dangerous must NOT enter the playpen.

Maximum of 10 children must be in the Playpen at any one given time.

Considerations by supervising adult of when multiple children of various age/weight/height are using the equipment, to avoid injury to smaller children.

Children must be always supervised. We hold no liability for any injury, accidents or damage that occur when using the equipment.

Please note the musical keyboard contains a battery, children MUST be supervised at all times, in the event of it becoming damaged whilst in use it is the hirers responsibility to remove from the playpen and out of reach.

The Party Pen Company cannot offer supervision.

Shoes MUST be removed, and socks must be worn at all times.

No children with face paint to enter the playpen.

Equipment is for under 6's Only.

All equipment must always remain inside the playpen.

In the event of the equipment becoming wet it can get extremely slippery and must not be used. Please dry all equipment before use.

Please ensure all children are behaving in a safe manner, this is to avoid any injury or damage.

No pets or animals must enter the playpen.

Name:.....

Signed:.....

Date:.....

Any questions or concerns please contact The Party Pen Company on 07801 142999 or
thepartypencompany@gmail.com